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Department of Insurance

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Pete Ricketts, Governor

New Name Unveiled for Medicare Assistance Division of the Nebraska Department of Insurance

July 7, 2020 (Lincoln, NE) — Nebraska SHIP, a division of the Nebraska Department of Insurance, has a new name and look! This summer, your local source for Medicare information has unveiled a name change, moving away from SHIIP to SHIP. A new modern look has been incorporated into the program's new brand. "While SHIP may look a little different, our mission and dedication remain the same, offering local help for Nebraskans with Medicare," said Director of Insurance, Bruce Ramge.

Nebraska SHIP services are available to all Nebraskans with Medicare, family members, medical providers and anyone who has Medicare-related questions. Information and services are free, unbiased, and confidential. Your community resource for Medicare education and problem solving is available whether you are (1) approaching age 65 and need guidance on enrolling; (2) currently receiving Medicare and have a question about your benefits; or (3) suspecting you have been a victim of a Medicare scam or fraud. SHIP is available to help.

SHIP offices across the state have begun reopening to in-person appointments. SHIP also offers Medicare counseling by phone and virtually through your computer, tablet, or a smart phone. "You are welcome to come in to visit or get information from the comfort of your home," said Ramge. Your local Nebraska SHIP is available to assist with offices in Beatrice, Grand Island, Kearney, Lincoln, Omaha, Norfolk, North Platte, and Scottsbluff. Nebraska SHIP has a network of 325 volunteer certified counselors who are working throughout the state to answer any Medicare questions you may have. You can contact your local office by calling 1-800-234-7119 or visit our website at www.doi.nebraska.gov/ship.

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